RESOUNDING JOY®

11300 Sorrento Valley Road, Suite 104
San Diego, CA 92121
(858) 457-2200
resoundingjoyinc.org

Privacy Policy

Effective Date: October 21, 2025

The following privacy policy pertains to the domain resoundingjoyinc.org and applies to information collected solely by the Resounding Joy website. This privacy policy explains:

1. **What personally identifiable information we collect from you through the website**
2. **How we use collected information and with whom we may share it**
3. **What choices are available to you regarding the use of your information**
4. **The security procedures in place to protect the misuse of your information**
5. **How you can correct any inaccuracies in your information**

Access to and Control Over Your Information

You may contact us at any time via email or phone to:

- **Request to know what information we have about you, if any**
- **Change or correct any information we have about you**
- **Request that we delete any information we have about you**
- **Express any concern you have about our use of your information**

If you feel that Resounding Joy is not abiding by this privacy policy, or would like to make changes to your personal data (including deletion), please contact us immediately:

- **Phone: (858) 457-2200**
- **Email: info@resoundingjoyinc.org**

Information Collection and Use

Resounding Joy is the sole owner of the information collected on this website. We have access to and/or collect only information that you voluntarily give to us via email, donation, event registration, or other direct contact. We will not sell or rent this information to anyone.

We will use your information to respond to you regarding the reason you contacted us. We may also use trusted third-party service providers to help operate our website, process donations, or send communications on our behalf. These vendors—such as DonorPerfect and Constant Contact—are authorized to use your information only as necessary to provide their services to Resounding Joy.

We may also use outside companies to process payments or fulfill orders. These companies are not authorized to use personal information for any other purpose.

Donations and Ticket Orders

Resounding Joy processes online donations and event registrations through DonorPerfect, a fundraising software platform that uses encryption and other security measures to protect user data. DonorPerfect does not sell personal information.

Cookies

Resounding Joy uses cookies on this site. A cookie is a small piece of data stored on a website visitor's hard drive to help improve access to our website and recognize repeat visits. Cookies can also help us understand user interests to enhance the visitor experience.

We use trusted third-party services, such as Google Analytics, to better understand website usage and improve our content. These cookies do not identify you personally. You can disable cookies in your browser settings if you prefer not to have them stored.

HIPAA Compliance

Resounding Joy Inc., as a healthcare provider, follows patient and organizational privacy and security protocols according to the Health Insurance Portability and Accountability Act (HIPAA).

Please note that while we follow HIPAA protocols for all clinical services, information collected through general website use (such as newsletter sign-ups or event registrations) is not considered Protected Health Information (PHI).

Security

Resounding Joy takes precautions to protect your information. When you submit sensitive information via our website, your data is protected both online and offline.

Wherever we collect sensitive information (such as credit card data), that information is encrypted and transmitted securely. You can verify this by looking for a lock icon and the characters “https” at the beginning of the web address in your browser.

Only employees who need access to personal information to perform a specific job (for example, billing, donor relations, or communications) are granted permission to view it. All data is stored in secure, password-protected cloud systems managed by reputable third-party providers that maintain strong privacy and security standards.

Sharing

Resounding Joy may share aggregated demographic information with our partners. This information is not linked to any personal data that can identify an individual person.

Hyperlinks

The Resounding Joy website contains hyperlinks to other websites. Please be aware that Resounding Joy is not responsible for the content or privacy practices of other websites. We encourage users to be aware when leaving our site and to read the privacy statements of any other website that collects personally identifiable information.

SMS Text Message Disclosure

By providing a telephone number and submitting through our Contact Us form, you consent to receive SMS text messages from Resounding Joy only if you become a client and choose to communicate with us that way. You may reply HELP for more information or STOP to opt out at any time. Message and data rates may apply. Message frequency may vary.

We do not send text messages in response to our contact form submission.

Policy Updates

Resounding Joy may update this privacy policy from time to time. Any changes will be posted on this page with an updated effective date. We encourage you to review this policy periodically to stay informed about how we protect your information.